1. Jo-Anne Daniels welcomed everyone to the second in a series of workshops being held to support the Pathfinders transformation programme. She explained that the event would focus on the different tools and approaches to mapping the system to gain an understanding of how existing services for early years operate locally.
2. She highlighted that the Welsh Government was not endorsing any specific approach or company; it was to provide pathfinders with an insight to a range of tools and approaches.
3. The group heard from the following WG official/guest speakers:
   1. Sharon West shared the use of personas when the WG first attempted mapping an early years journey, which Cwm Taf subsequently added an additional persona used in their mapping exercise.
   2. Geraint Evans shared Cwm Taf early years mapping journey.
   3. Amrita Jesurasa shared the benefits and complexities of system mapping based on Public Health Wales’ learning from their systems engagement events.
   4. Simon Pickthall introduced the Vanguard methodology – Making Change Stick.
4. A discussion was also held on mapping systems and the following points were raised with regard to the support the pathfinders would require to take the mapping work forward:
   1. Resource and capacity – need for project coordinator to be in place. Alwena Watkins clarified that an application form for the grant would be sent to the pathfinders in the next fortnight and the Welsh Government would aim to send the grant offer letters out in April.
   2. Pathfinders would need to confirm the job description for their project coordinators.
   3. Pathfinders could consider the possibility of pooling this grant, for example, organising combined workshops at the local level.
   4. The license fee for the Visio software would cost £180.
   5. In terms of timelines, it was clarified that the expectation was for the pathfinders to at least have begun their mapping before the next workshop scheduled for 2 May.
   6. The WG would revisit the timelines with the pathfinders as this co-production work continued.
   7. All pathfinders would be given access to the ExChange early years online Community of Practice once this was up and running, to facilitate information sharing / discussion about the early years intervention programmes and transformation work.
   8. It was suggested that pathfinders consider the system from the service users’ perspective. Public Health Wales has undertaken parental insights studies for two age groups, namely 0-2 and 2-7. These explored perceptions, needs, experiences, behaviours, influences among parents.

[Link to the report on 0-2: <http://www.wales.nhs.uk/sitesplus/documents/888/Parental%20insights%20E.pdf>

Report on 2-7:



* 1. The Welsh Government could commission any similar research work if it were felt to be useful.

1. Each of the groups gave an update on local work since the last workshop held in February: The key focus has been getting senior sign up and buy in and putting governance structure in place. Most have established a steering group and begun to look at visioning. Those who had used the EIF maturity matrix found it very helpful.

Next Steps

1. Pathfinders were asked to do the following prior to the next workshop scheduled for 2 May:
   1. Set up Steering Group, if there wasn’t one in place;
   2. Agree Vision;
   3. Look at the EIF maturity matrix;
   4. Begin the mapping work