**Case Study 1**

X is a married with no dependants and lives in an owned outright property. X claims Employment Support Allowance and a small occupational pension. X and partner have health conditions and receive disability benefits.

X received a PIP (Personal Independent Payments) review form and the project worker supported to complete this form. After completing the PIP assessment X stated that they suffered extreme anxiety due to the questioning. X felt that they could not cope and ended the interview thus only scoring 2 points and being declined the award of PIP.

With further support a mandatory reconsideration was completed and SSCS1 for tribunal. X agreed to sign an authority to act form, so the project can act on their behalf, assisting the client to potentially receive PIP again. This is being supported by specialist benefits whom submit submissions to the tribunal.

Due to attending the CAB (Citizens Advice Bureau) appointment, X was supported from the application to tribunal stage and now in receipt of claiming POIP which they could not have completed without the project worker’s support.